

## Other Services & Charges

<b>Staff Travel Fee</b>	<b>\$1 per km</b>
<b>Third-Party / Sub-contractor Services</b> (physiotherapy, O.T, Allied health Services, Home modification and home maintenance)	<b>Price as per the requested quote</b>
<b>Consumable, assistive equipment supplements</b> (per Consumer guideline)	<b>Price as per the requested quote</b>
<b>After hours emergency care management support for complex situations</b> e.g. floods, evacuations, bushfires, extreme weather conditions and welfare check	<b>\$50 per hour</b>
<b>Wellbeing &amp; social support Home visit – charged per hour</b>	<b>\$61.12</b>
<b>Personal Care</b>	<b>\$61.12</b>
<b>Domestic assistance</b>	<b>\$61.12</b>
<b>Transport</b>	<b>\$61.12</b>
<b>Community Participation</b>	<b>\$61.12</b>
<b>Nursing Services 1 hour</b>	<b>\$95</b>
<b>Nursing - Follow Up Phone Call 15 minutes</b>	<b>\$25</b>
<b>Phone Medication Prompt 15 minutes per Call / Video Call</b>	<b>\$25</b>
<b>Phone Social Support 30 minutes per Call /Video Call</b>	<b>\$25</b>
<b>Wellbeing &amp; social support group 2-hour session</b> (community centre, social hub)	<b>\$70</b>
<b>Social Inclusion 10 am-3 pm (community centre, social hub)</b>	<b>\$150</b>

## Our Services Rates and Charges from 1st of July 2025 to 30th of June 2026:

	<b>Daily</b> 6am-8pm	<b>Evening</b> 8pm-12 midnight	<b>Night</b> 12 midnight -6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>	<b>Sleepover</b> 10pm-6am
<b>HOURLY RATE</b>	<b>\$61.12</b>	<b>\$64.80</b>	<b>\$65.88</b>	<b>\$81.11</b>	<b>\$102.84</b>	<b>\$124.60</b>	<b>\$261.72</b>

\*Sleepover is 8 hours. Must be rolled over from an evening shift or continue to a morning shift.

Third Party Supplier Invoices Will be Paid in 5-7 Business Days

## Services we can offer under our home care package

- 1 Transport - Supermarkets, hair salon, GP clinics, hospitals, Recreational places such as parks, Cinemas, Museums, and shopping centres, SRL club attendance, Bingo night attendance.
- 2 Allied Health - Podiatry, Physiotherapy, clinical massage, consultation, psychology, occupational therapy, chiropractor, dietitian.
- 3 Acupuncture
- 4 Gardening and Lawnmowing
- 5 Lego Therapy - A play-based, structured intervention designed to support the development of social communication skills.
- 6 Meal Delivery - Order meals from valid brands such as Lite n Easy.
- 7 Meal Preparation with the help of a Support worker.
- 8 Registered Nurse - to ensure health condition, to conduct clinical assessments such as blood pressure, glucose level, weight and height, skin condition, wound care, fall risk assessment and dementia assessment.
- 9 Personal Care - showering, getting dressed, oral hygiene, toiletry, hairstyling, hair brushing, hair dying, face and beauty care, manicure, pedicure etc.
- 10 Domestic Assistance - basic house cleaning such as doing the dishes, vacuuming and mopping, dusting coffee tables and dining tables, wiping kitchen tops, tidying inside cabinets, tidying up inside the fridge, washing clothes and ironing, hanging clothes, cleaning bedrooms, and changing bed sheets.
- 11 Yard and outdoor Maintenance – Deep cleaning, spring cleaning, window cleaning, pest control, garden maintenance, lawn mowing, tree trimming, planting seasonal flowers and trees, gutter cleaning, minor maintenance.
- 12 Home and indoor maintenance – electricity minor maintenance, changing of light bulbs, cleaning of light bulbs, plumbing issues, heater issues, doorbell, ...
- 13 Incontinence Aid – Incontinence pad, adult nappies, clothes suitable and easy for nappies, pants, trousers, shirts, shorts, bed sheets, pillowcases...
- 14 Assistive technology and mobility equipment – Wheelchair, shower chair, shower mat, bedside table, bed top table, handrails.
- 15 Call and follow up with different governmental organisations and clinics, booking appointments, public housing and community housing, city council.
- 16 Easy technology training such as how to use your mobile phone, iPad, tablet, laptop, and TV.
- 17 How to make a social media account like Instagram or Facebook, how to type your daily journal, how to create an email address, and how to send and receive emails.
- 18 How to watch videos and YouTube channels, and more.
- 19 NBN, Internet, application and software, electronic devices setup support, remote and in person, 24/7

Feel Free to Give Us a Call at 1300 159 269 If You're Unsure About Your Needs.